

7.1.7 CULTURE OF SAFETY



2021 CULTURE OF SAFETY SURVEY

2021 response rate (3826- 50%) last survey 2019 (5065-60%)

- 32 questions
- 4 categories:
 - Safety Culture Index
 - Resilience Index
 - Organization
 - Employee
- 5 identified Strengths
 - Each region had common & unique strengths
- 3 identified Opportunities

2021 CULTURE OF SAFETY SURVEY

Scale 0-5	ALL	BHIP	BHCS	BHN	BHMC
Engagement	3.88	3.86	4.03	3.74	3.76
Safety- Overall	3.78	3.81	3.89	3.69	3.64
Organization	3.71	3.75	3.83	3.62	3.57
Resilience	4.05	4.07	4.16	4.04	4.07

STRENGTHS

- I care for all patients equally even when it is difficult (95%)
- I see every patient as an individual person with specific needs (95%)
- The work I do makes a real difference (92%)
- My work is meaningful (92%)
- In my work unit, we discuss ways to prevent errors from happening again (86%)

OPPORTUNITIES

- My work unit is adequately staffed (44%)
- The amount of job stress I feel is reasonable (34%)
- Communication between work units is effective in this organization (22%)

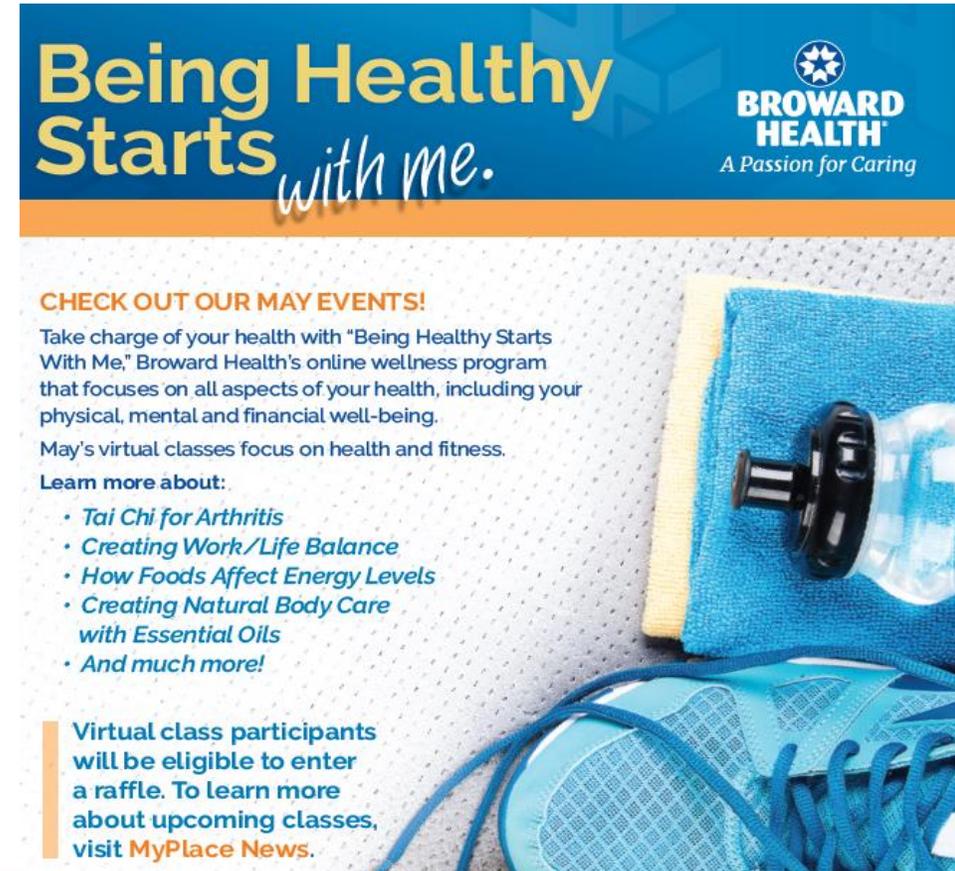
ACTION PLAN

1. Collaborate with Human Resources: Stress Reduction Programs

2. Collaborate with Clinical Education

– SBAR Education

- Situation
- Background
- Assessment
- Recommendation



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